

General Questions

What is the rental fee for Willow Falls Resort Weddings and what does it include?

- Please [see here](#) for wedding rental fees.

Do you offer venue rental services for events other than weddings?

- Yes- please request [quote](#)

What is the building capacity (seated)?

- 250 total guests including bridal party

How large of a wedding can you accommodate in the Chapel?

- 250

There is a \$250 flip fee to flip the ceremony space to reception layout after the ceremony for any weddings larger than 200 guests.

Is there a deposit to book and when is the remaining balance due?

- 30% deposit is required upon booking. The remaining balance is due six months prior to event.

Do you have a cancelation policy?

- The deposit is non-refundable. There is a three day right of rescission after the contract has been signed. If you need to change the date of wedding/event, you have until six months prior to event to make changes- penalty free. After six months, there is a \$500 restocking fee to change the date AND changes must be made three months prior to event.

*** Due to COVID- these policies have changed-please [inquire](#).

Do I need to schedule a tour or can I just stop by?

- We kindly request tours by appointment only. Please request tour [here](#).

Do you have overnight accommodations?

- Yes! We have four brand new cabins onsite to accommodate up to 34 guests (counting wedding party).

Will a staff member from the Venue be at my event/wedding?

- We will meet with the leader of event/wedding the week prior to wedding to go over all important information. We will then check on the event throughout the day. There will NOT be a staff member on site the entire time of wedding/event. Clients will have cell phone numbers to reach in case of emergency.

What is included with all of your wedding packages?

- Wedding coordinator
- 200 Walnut Chiavari Chairs
- 200 Bamboo Chairs
- 3 Farmhouse Tables
- 30 60" round banquet tables
- 4 36" round tables
- 2 6' rectangular tables
- 6 6' plastic buffet tables
- All site décor, which includes string lighting & Chiffon
Please see here for inventory.
- Outdoor seating for vineyard site
- Full commercial kitchen
- Sound system
- Dance floor
- Parking/shuttle service
- Champagne toast
- Linens

** Please note, wedding coordinator is not available for pop up package. Linens are only included in accommodation package.

Do you provide table linens?

- We only provide table linens with our all accommodations package. You are welcome to bring your own linens.

Do you have vendor restrictions?

- No. We have zero vendor restrictions.

Do you provide dinnerware, barware, or utensils?

- No. Willow Falls provides an amazing venue, upgraded chairs, tables, and lots of décor at no additional cost.

Is there an additional fee to rent the patio and reception venue?

- No. With all of our packages, you will have exclusive access to the both the outdoor site, indoor site and patio.

Do you have a full commercial kitchen and is that included in the price?

- Yes! We have a full commercial kitchen that is included in all of our packages.

Are you dog friendly?

- Yes! We do not allow any other animals, other than dogs. Dogs must be supervised at all times and must remain leashed while on the property.

Do you provide a “Wedding Day Coordinator?”

- Yes! We provide a day of wedding coordinator in all of our packages except for the ‘Pop up package.’ Please [read here](#) for details about our wedding coordinator.